OVERVIEW

This document is helpful for you if you are using **Patient Portal** to access your clinical details. If you are interacting with practice using portal, then you are highly recommended to download **Google Chrome** browser. Patient Portal works seamlessly with Google Chrome.

This document allows you to view step-by-step process to download Chrome, make it as your default browser, and allow cookies for the best performance.

Based on what device or browser you are using; you can click on any of the below links to view the step-by-step process.

[Download Google Chrome](#)

Click this link if you are using Safari or Firefox browser.

[Set Google Chrome as your Default Browser](#)

Click this link if you are using Google Chrome but it is not your default browser.

[Allow Cross-Website Tracking (Cookies)](#)

Click this link to allow cross-website tracking, i.e., to allow third-party cookies.

DOWNLOAD GOOGLE CHROME

Are you using Patient Portal from your **Desktop**? then click here

Are you using Patient Portal using **Mobile (Iphone/Ipad)**? then click here

STEPS TO DOWNLOAD GOOGLE CHROME IN YOUR DESKTOP

1. Go to **Chrome.com**
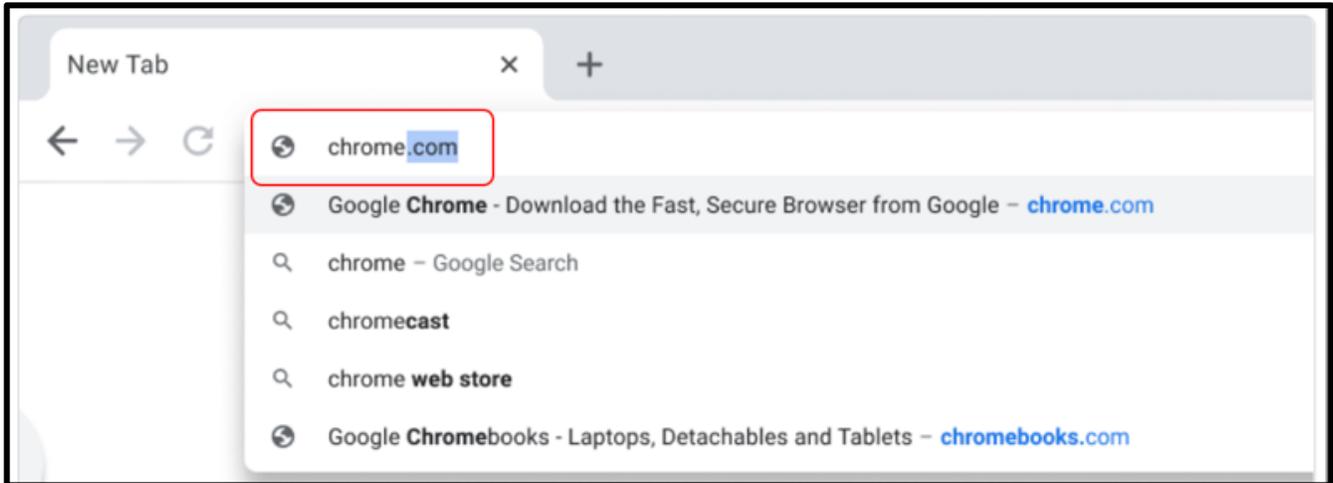
2. Click on **Download Chrome.**
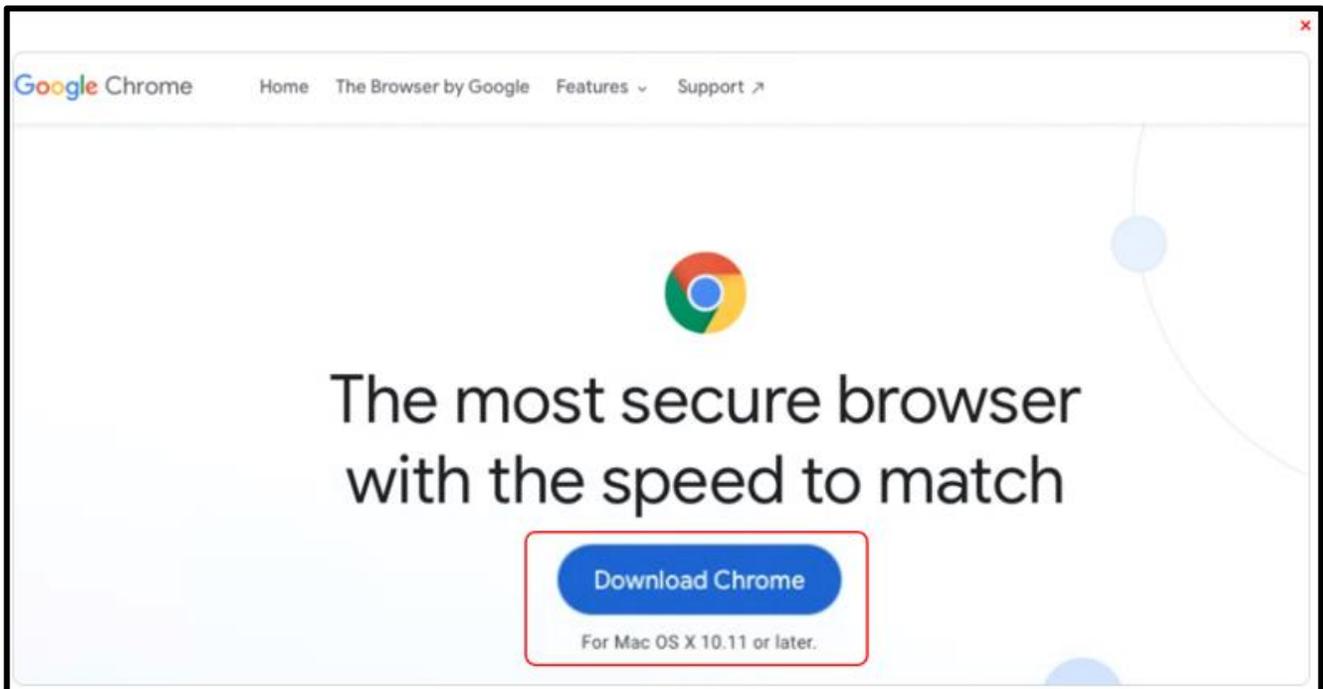
STEPS TO DOWNLOAD GOOGLE CHROME IN IPHONE/IPAD

Are you using using Safari or Firefox? Please perform the below steps to download **Google Chrome**.

1. Go to **Chrome.com**
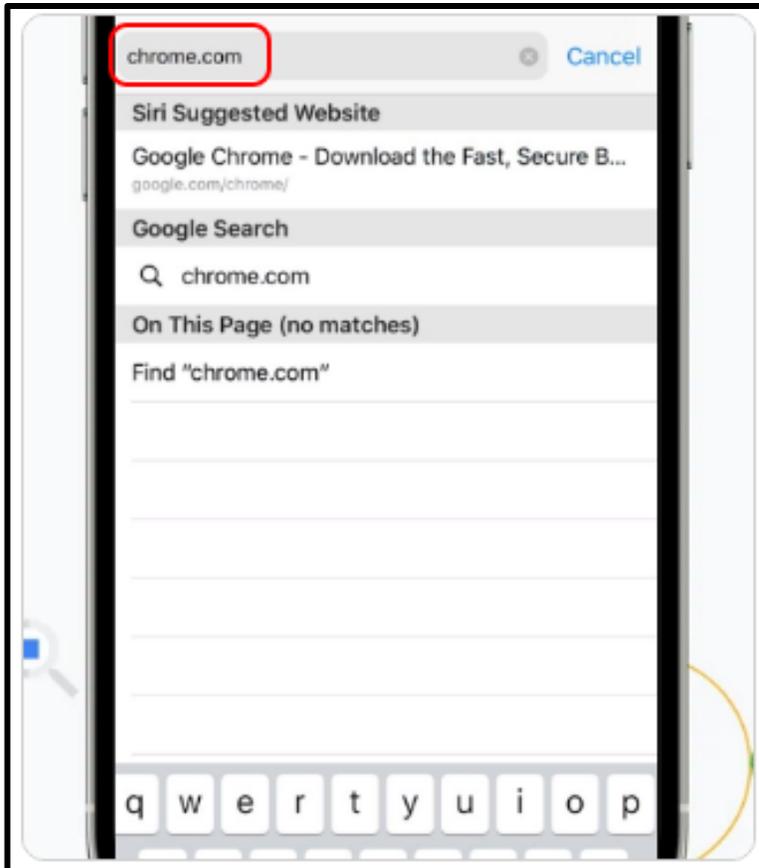
2. Tap on the **Download Chrome** button.
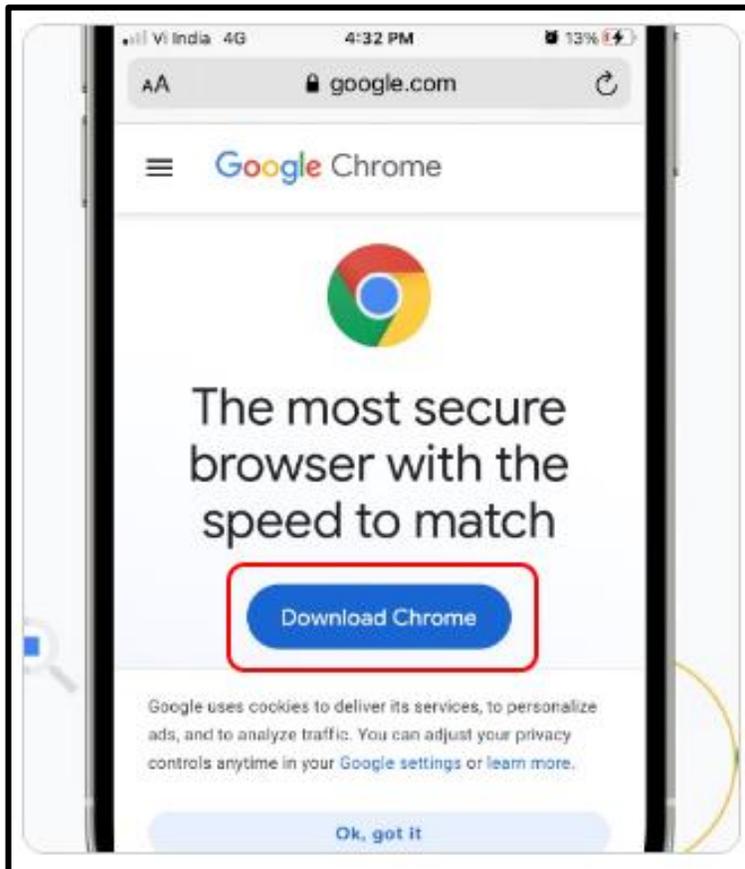
3. Tap on the **GET** button.
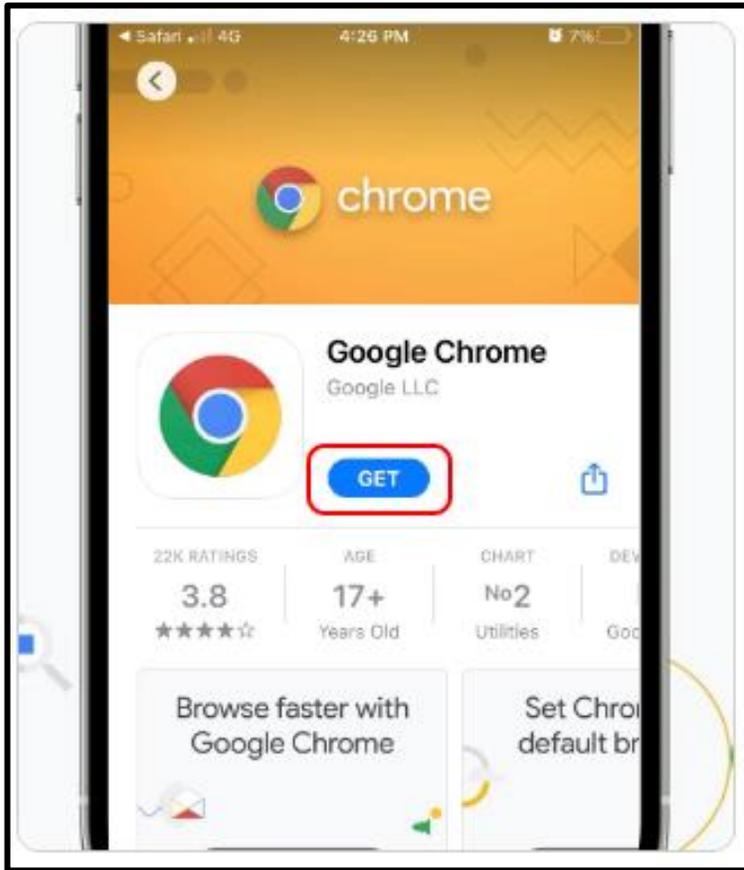
SET GOOGLE CHROME AS YOUR DEFAULT BROWSER

Are you using Patient Portal from your **Desktop**? then click here

Are you using Patient Portal using **Mobile (Iphone/Ipad)**? then click here

SET GOOGLE CHROME AS YOUR DEFAULT BROWSER (CHOOSE OS)

Are you using **Windows OS**? then click here

Are you using **Mac OS**? then click here

STEPS TO SET GOOGLE CHROME AS YOUR DEFAULT BROWSER IN YOUR DESKTOP (WINDOWS OS)

If you are not using Google Chrome, click here to view the steps to download Chrome.

If you are already using **Google Chrome**, perform the below steps to set it as your default browser.

1. Click on the **Windows** icon ⊞ from the bottom left of your screen and then click on the **Settings i**con.

2. On the **Windows Settings** screen, click on the **Apps** button.
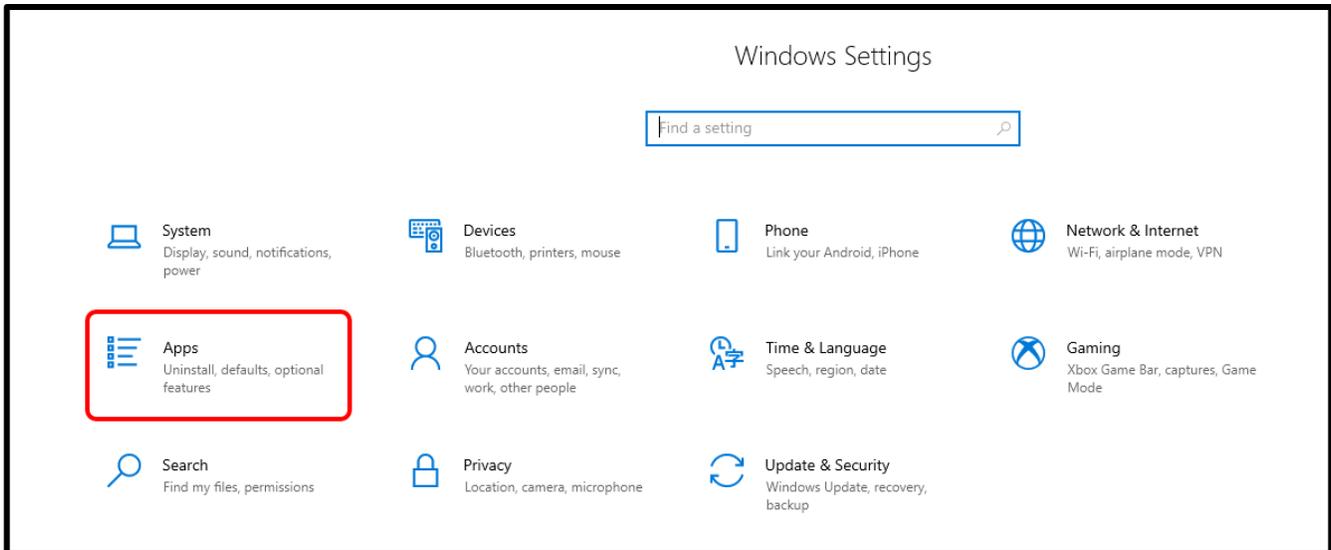
3. On the **Settings** screen, click on the **Default apps** option from the left pane.
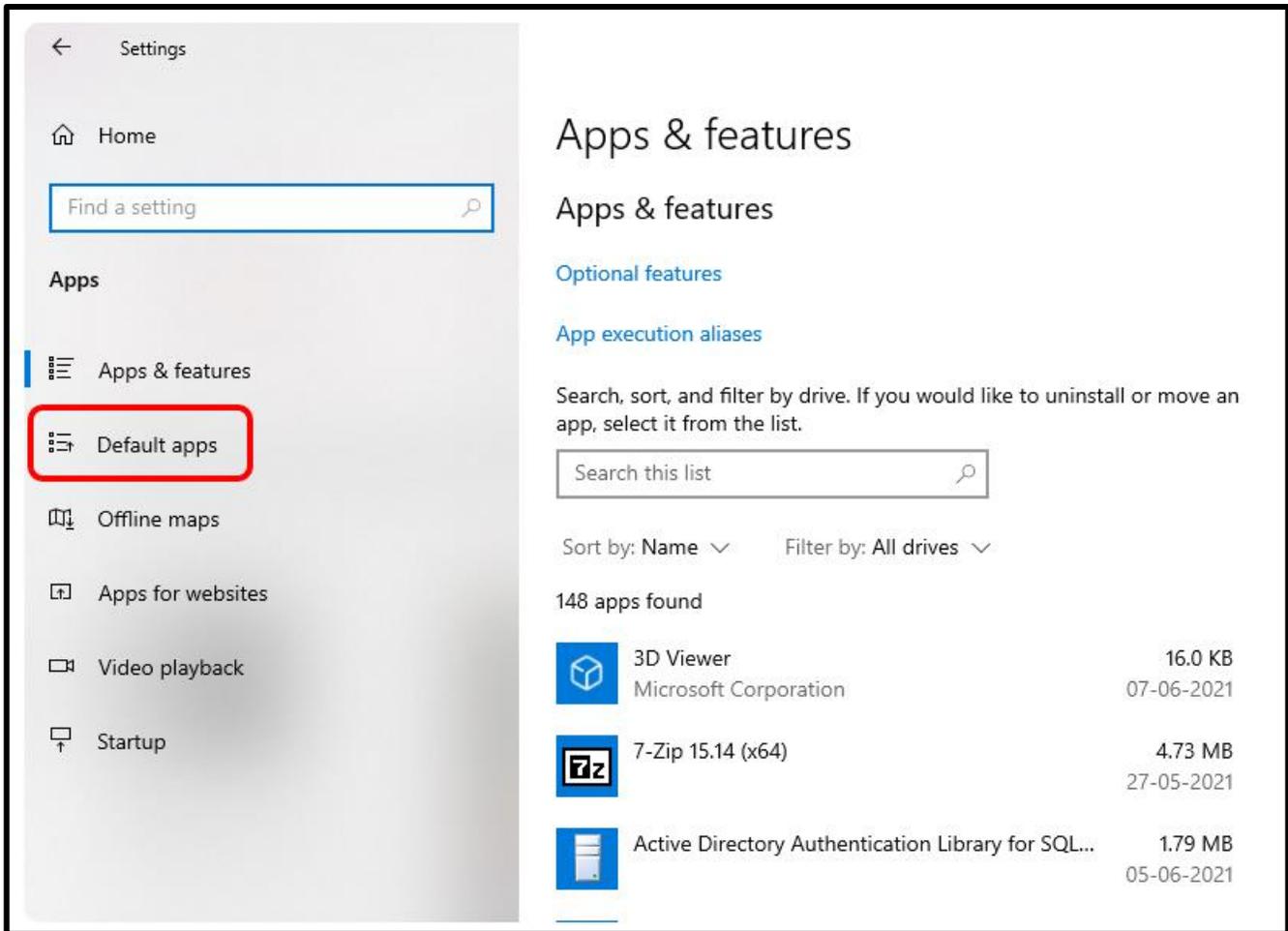
4. Click in the **Web browser** section.
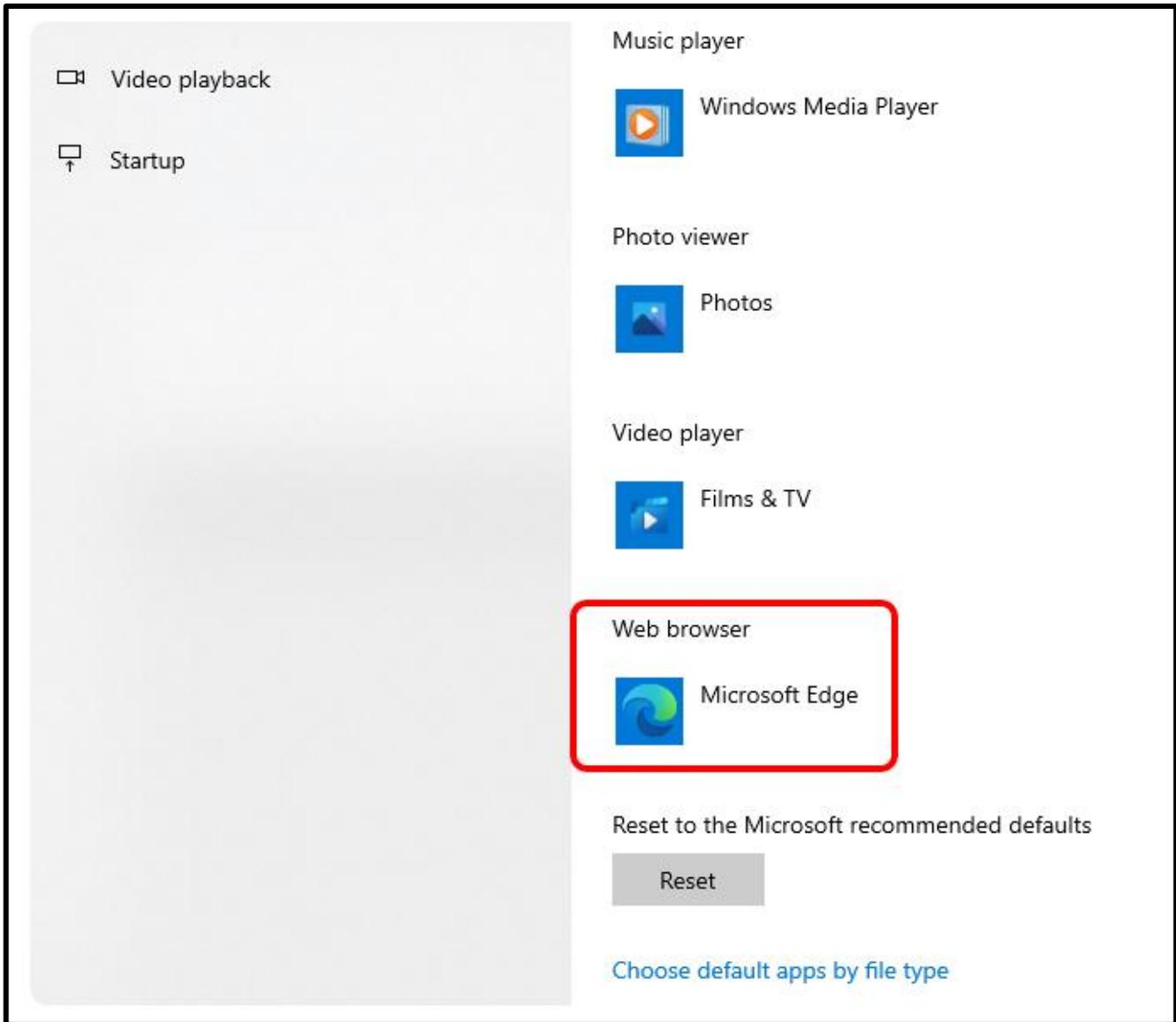
5. On the **Choose an app** popup, select **Google Chrome** option.
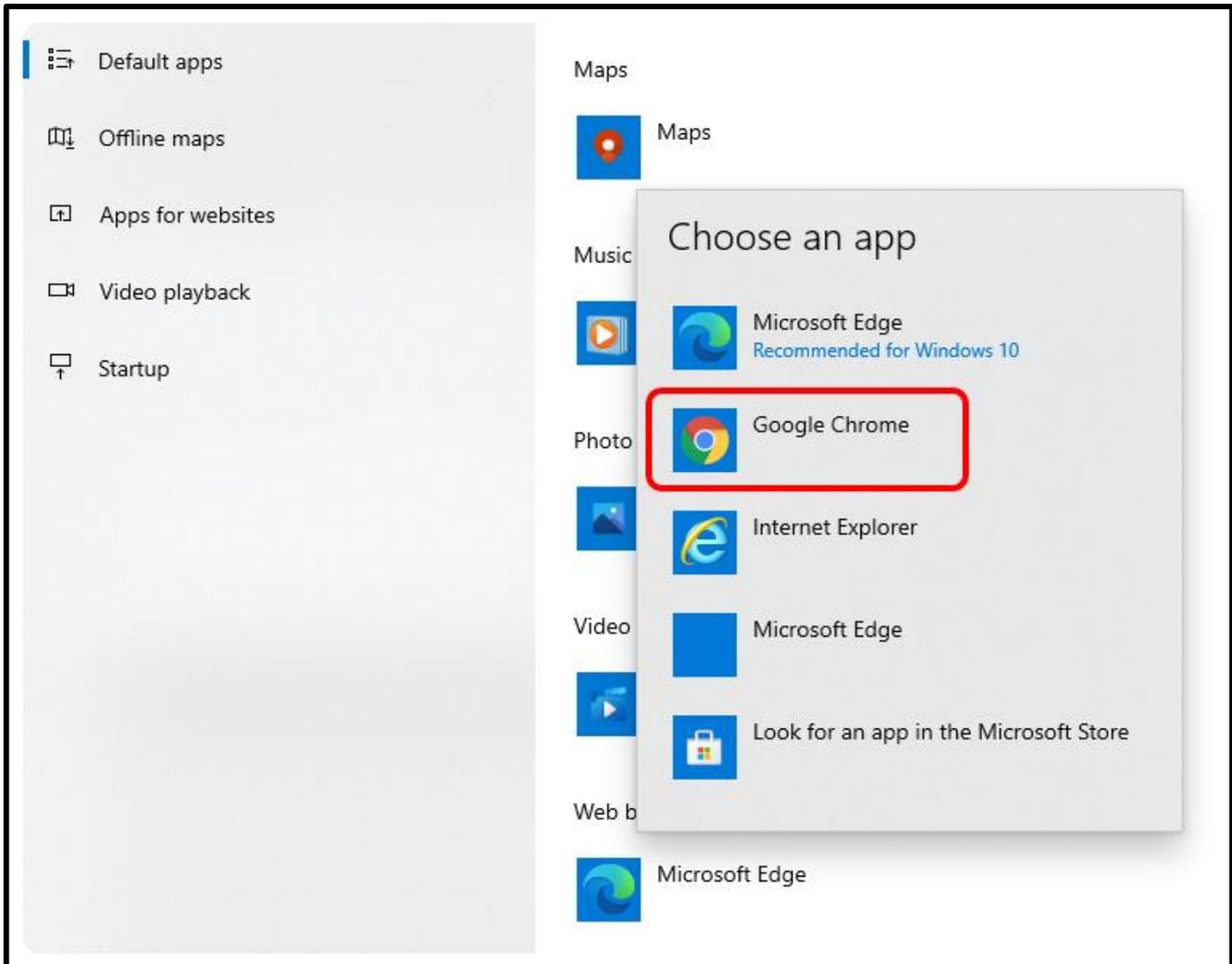
STEPS TO SET GOOGLE CHROME AS YOUR DEFAULT BROWSER IN YOUR DESKTOP (MAC OS)

If you are using **Safari**, you can perform the below steps to set **Google Chrome** as your **default** browser.

1. Click on the **System Preferences** icon as shown below.
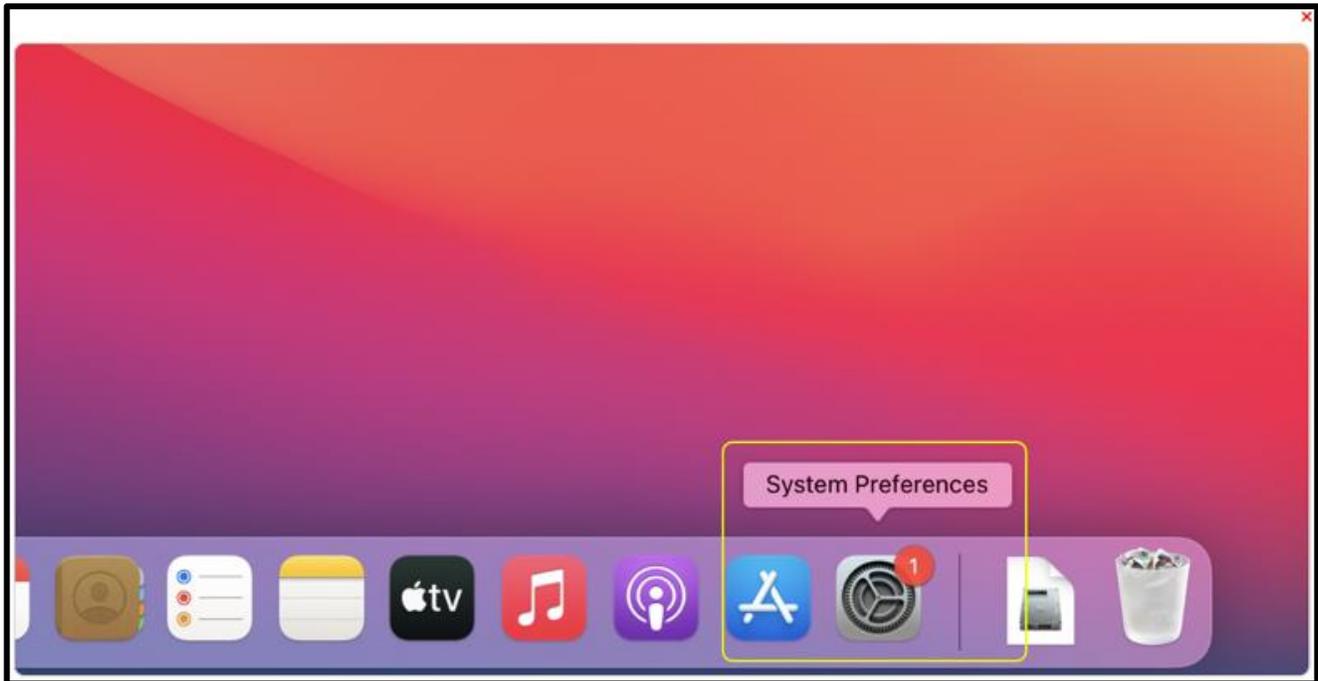
2. Click on the **General** option as shown below.
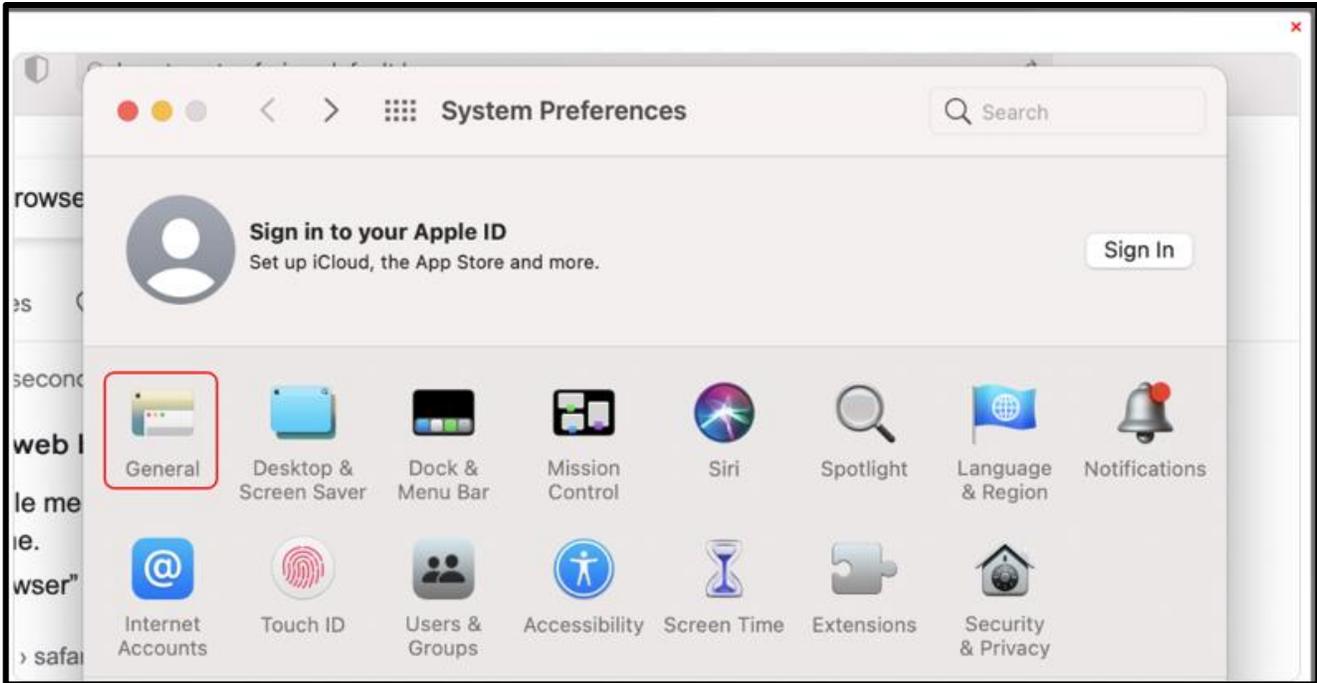
3. In the **Default web browser** section, select **Google Chrome** as shown below.
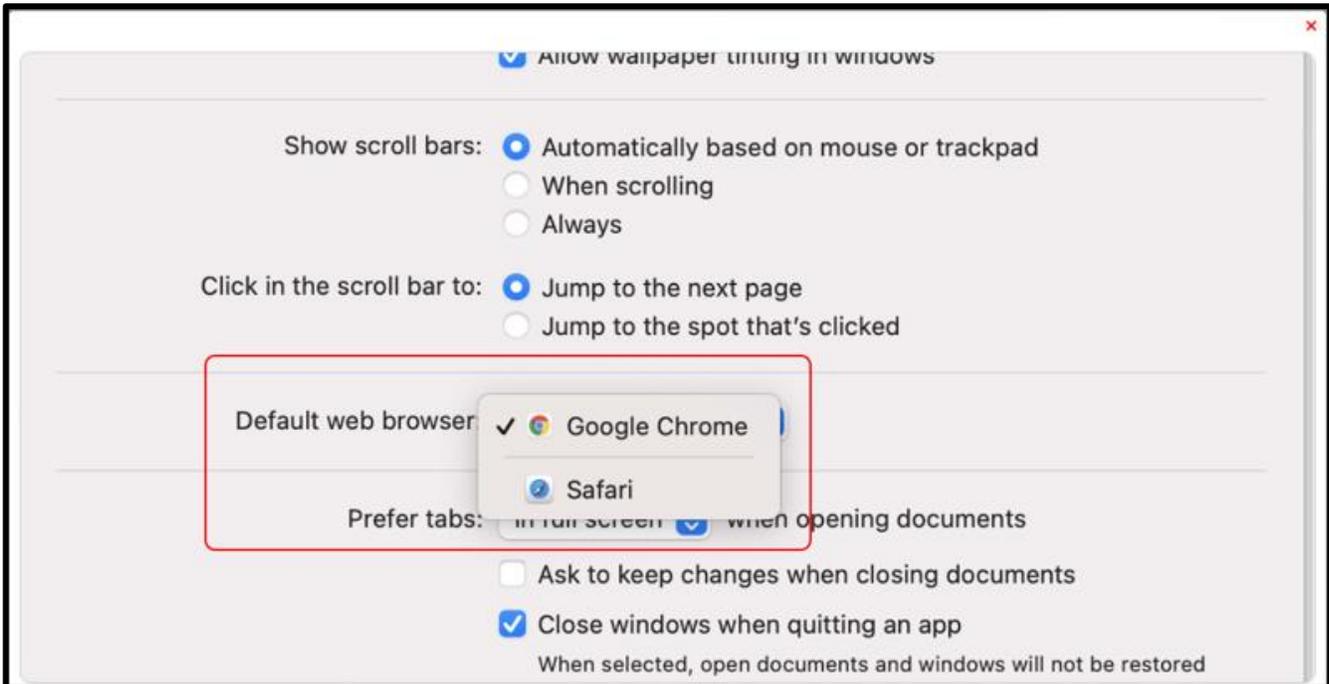
STEPS TO SET GOOGLE CHROME AS YOUR DEFAULT BROWSER IN YOUR MOBILE (IPHONE/IPAD)

If you are not using Google Chrome, click here to view the steps to download Chrome.

If you are already using **Google Chrome**, perform the below steps to set it as your default browser.

1. Go to **Settings** > Select **Chrome**.

2. On the **Chrome** screen, tap on the **Default Browser App** option.
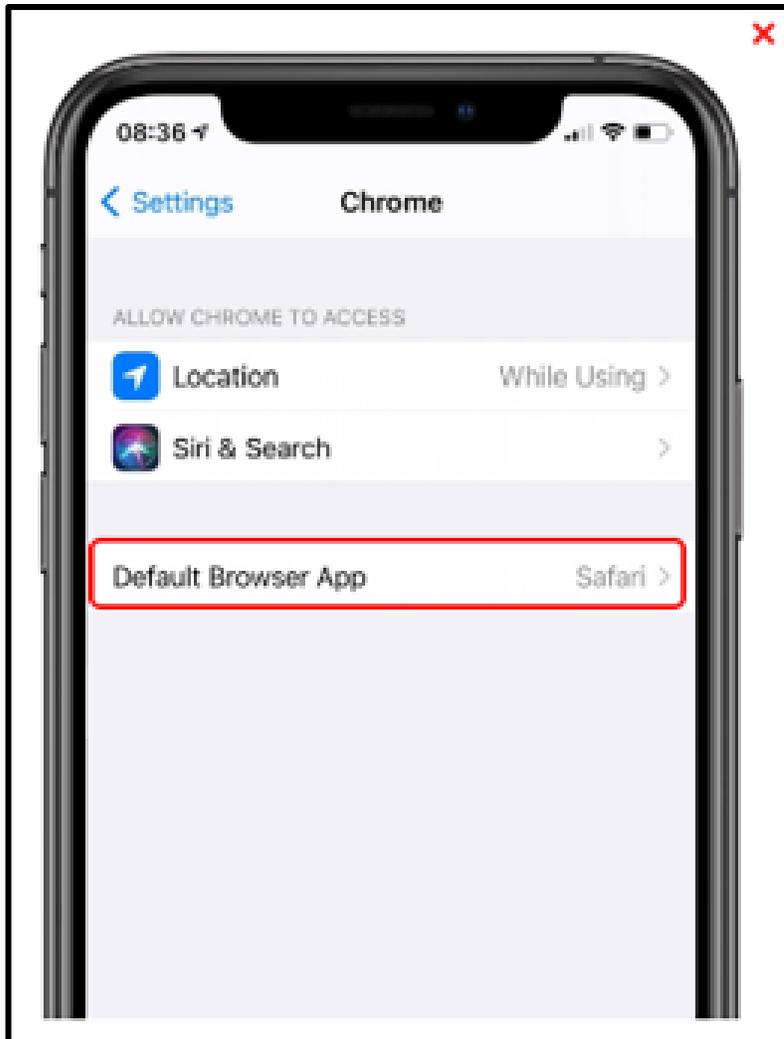
3. In **Default Browse App**, select **Chrome** as shown below.
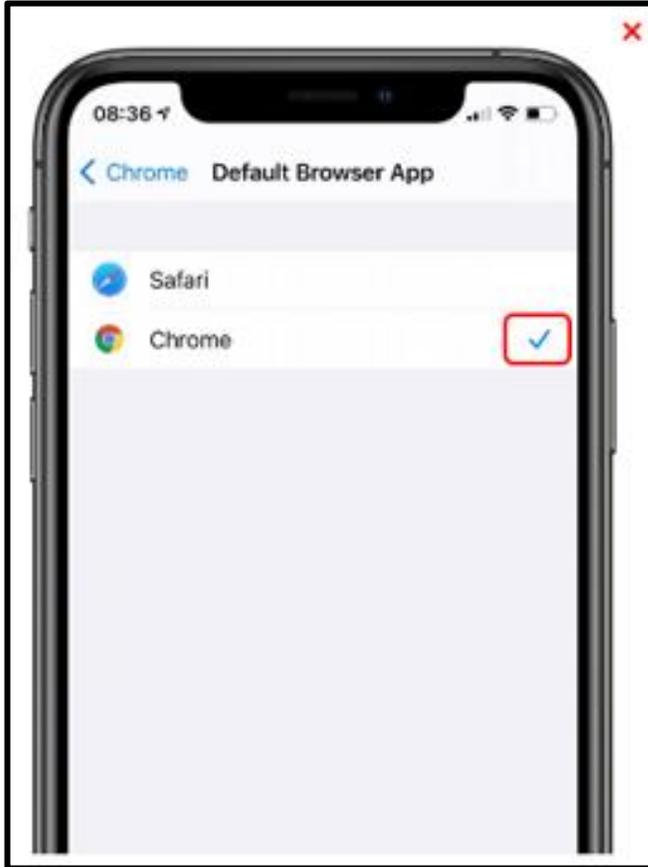
ALLOW CROSS-WEBSITE TRACKING (COOKIES)

Please ensure that the third-party cookies are not blocked in your browser.

If you want to allow cookies in **Desktop**, [click here](#)

If you want to allow cookies in **Ipad**, [click here](#)

If you want to allow cookies in **Iphone**, [click here](#)

ALLOW CROSS-WEBSITE TRACKING IN GOOGLE CHROME (INCOGNITO MODE)

When you open the **Incognito** Window in **Google Chrome**, make sure the **Block third party cookies** feature is **Turned Off**. Locate the following screen for reference.
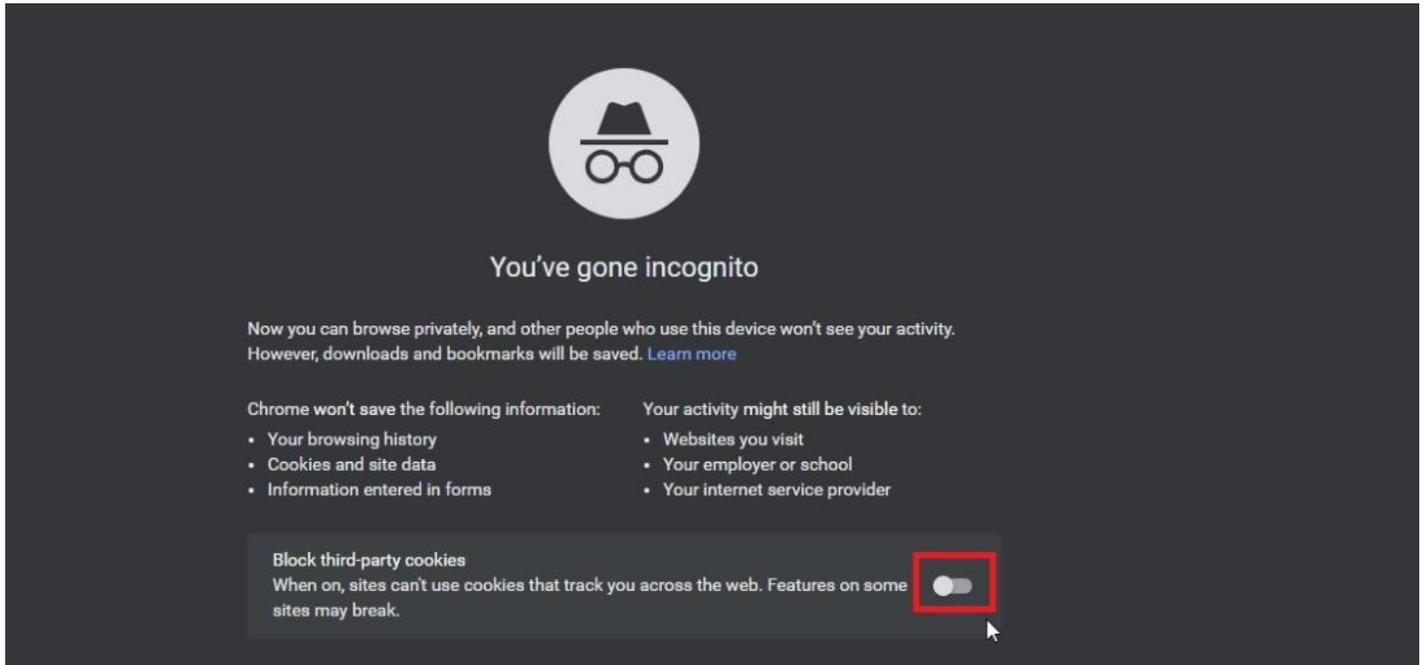
ALLOW CROSS-WEBSITE TRACKING IN IPAD

In **Ipad**, go to the **Settings**, select **Chrome** option from the left pane. In the right pane, ensure that the **Allow Cross-Website Tracking** feature is enabled. Locate the following screen for reference.
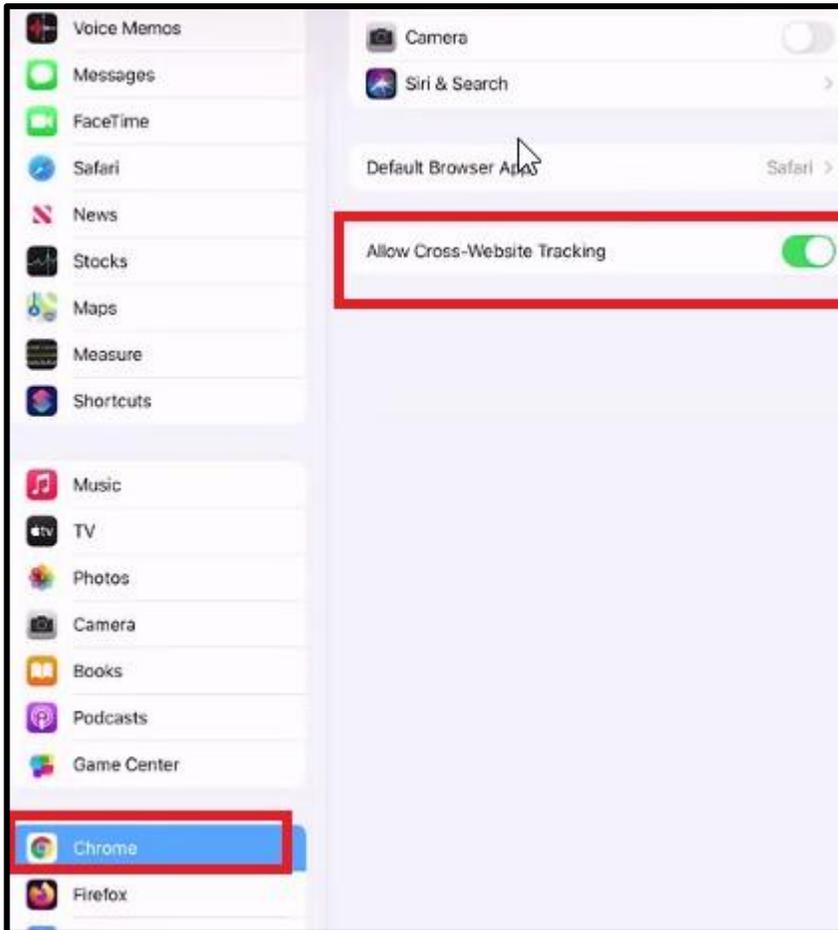
ALLOW CROSS-WEBSITE TRACKING IN IPHONE

In **Iphone**, go to the **Settings**, select **Chrome** option from the left pane. In the right pane, ensure that the **Allow Cross-Website Tracking** feature is enabled. Locate the following screen for reference.